



# TOWN/VILLAGE OF HARRISON POLICE DEPARTMENT

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Harrison, New York 10528  
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October 29, 2019

Supervisor/Mayor Ron Belmont and  
Members of the Town Board  
Town/Village of Harrison  
1 Heineman Place  
Harrison, New York 10528

Re: VOIP telephone system for the Harrison Police Department

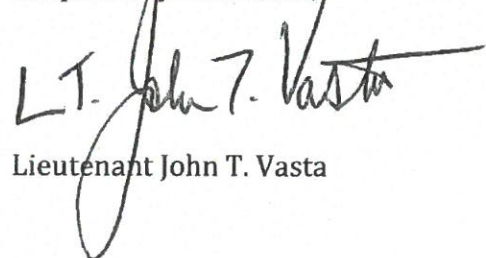
Supervisor/Mayor Belmont and Members of the Town Board:

Authorization is requested to approve the Altice Business Service Agreement which is the telephone system for the Harrison Police Department.

The Harrison Police Department is currently working on upgrading its phone system. The current phone system uses the Public Switched Telephone Network (PSTN), also known as Plain Old Telephone Service (POTS). This system works based on copper wires carrying analog voice data over dedicated circuits. The Harrison Police Department has already taken the necessary steps to upgrade its network infrastructure and phone lines by replacing all old wiring with the latest Cat6 wiring. This project was completed by Blue Dragon Connections on October 23, 2019.

As we move on to phase II of this project, we respectfully request to continue using our current phone service provider, Altice Business Services, and upgrade to "Voice Over Internet Protocol" (VOIP). The VOIP system will increase efficiency at a lower maintenance cost. The reoccurring monthly charge for both phone services and 100mb of bandwidth will be \$3,375. Currently our maintenance cost to Alcom Systems is \$6,000 per year, for both phone and network wiring. This will be reduced to \$0 for 2020 after the upgrade to VOIP. This request is made pending approval of the Altice service agreement by the Law Department.

Respectfully submitted,

  
Lieutenant John T. Vasta

JTV/jc